

Alternate Dispute
Resolution / Allegation
Guidance Memorandum

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Alternate Dispute Resolution

- Feedback from industry on ADR was generally positive
- Need consistency in the NRC's acceptability of settlement agreements

Allegations Guidance Memo

Process Issue

- Sometimes there are issues with availability of NRC contact in RFI letter

Recommendation

- Consider providing two names as NRC contacts in RFI letter

Allegations Guidance Memo

Timeliness Issues

- Increased depth and scope of RFIs
- Faxed copies of RFIs received after date on RFI/results in extensions
- RFIs issued near the end of the year/results in extensions

Recommendation

- Change default to 45 days for RFI response

Allegations Guidance Memo

Industry Improvement Opportunity

- Limited information on allegations not processed as RFI
- Limited information on allegation trends

Recommendation

- Consider sharing more information on allegations and trends to utilities