



**RIC 2011**  
**Regional Branch**  
**Chief Benchmarking**

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**Introduction**

- Goals of Branch Chief Benchmarking
  - A reliable implementation of the ROP
    - Identify Regional ROP implementation differences
    - Identify Regional Best Practices
    - Learn and Share between Regions

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**Implementation**

- Formal Action Plans
  - Each Region conducts 3 visits per year
- Observation methodology
  - Discovery
  - Evaluate and Assess
  - Refine and Adjust

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### The Benchmarking Plan

- The Regions develop plans w/ focus
- Based upon core areas of activities
  - Inspection related
  - Licensee interactions
  - Enforcement
  - Documentation
  - Personnel management

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### Evaluation and Assessment

- Debrief Management on observations
  - Performed in both Regions
- Documented on Trip Reports
  - Includes discovery topics
  - Includes recommended actions
- Refine, Adjust, and formalize actions

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### Benchmarking Results

- 13 visits over one year
- Baselines, differences established
- Branch Chiefs support, make recommendations for improvement

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### **Going Forward**

- Good Regional Support
- Revisit Number of Visits per Region
- More Focused Observations
  - Target Specific Opportunities to Learn and Share

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